



## How to Enroll for Mobile Banking

[www.firstwhitneybank.com](http://www.firstwhitneybank.com)

1) Click on the box in the upper right hand corner to sign in.

Online Banking Login

2) Click on “Services” in the column on the left side of the screen.

3) Click on “Mobility” in the dropdown under Services.



4) Click “Enroll”.

5) Click “I accept these terms and conditions.”

6) Click “Continue”.

7) Enter your cell phone number and click “Send”. The download link will be sent to you in a text message. Proceed with opening your text message once the text arrives.

**OR**

1) On your smart phone, use the app store icon.

*(You may need to enter a password for the app store. This is specific to each customer and not related to the bank.)*

2) Search for Touchbanking (all one word) and then click on the app to download it.

3) When the download is complete, click on the app to open it.

4) Enter the app code: **FWBMobile** (case sensitive) Click next.

5) Enter username (same as on computer). Click continue.

6) Answer the security question (same as on computer). Click continue.

7) Enter password (same as on computer). Click continue.

8) Click “Login”.

9) Scroll down and click “I accept.”

**Wish your accounts were easier to tell which is which?**

Log in to your internet banking on a computer.

On the left hand side, click on the “Selection” button. Choose nicknames as you please and then save. Your mobile app will show your account nicknames!

Instant Balance

**Try this cool feature called Instant Balance! No need to login just to see your balance!**

Once logged on to your phone, choose the “More” button in the lower right hand corner.

Select “Instant Balance Settings” and then slide the Instant Balance slide bar to turn on.

Select which accounts you would like to show up with an instant balance. Save.

Next time you log on, choose the icon shown above to view your balances without logging in!